

Faster Turnaround on Critical Project Documents.

Tweet/Garot Mechanical leverages Project DocControl to improve fast-track project performance.

Tweet/Garot Mechanical

- Wisconsin-based mechanical contractor
Approximately \$55 million annual revenue
- HVAC, plumbing, piping, sheet metal, industrial ventilation
- Implemented Project DocControl in 2004



PROJECT SUMMARY

Although it often works on document-intensive projects, Tweet/Garot Mechanical lacked a centralized repository of project-related data and documentation. Getting GCs (general contractors) to rapidly turn around time-sensitive documents was a pressing issue, as was change-order request pricing accuracy. Moreover, the complexity, scope, and speed of today's projects, coupled with greater scrutiny of submittal drawings, was making it increasingly difficult for Tweet/Garot to continue managing submittals without a formal system.

The company turned to Project DocControl in 2004 and has since experienced a number of significant benefits, including the following:

- Submittal and RFI turnaround times that are 50 to 75 percent faster
- Reduced risk of disputes
- Improved change-order request accuracy
- Increased project-manager productivity and
- Improved visibility into project performance

THE CHALLENGE

For more than 100 years, Green Bay, Wisconsin-based Tweet/Garot Mechanical has distinguished itself as a leader in process piping, sheet metal and plate fabrication, industrial ventilation, HVAC, and plumbing. The company works in the commercial, industrial, and institutional sectors and often takes on projects that generate a significant amount of documentation.

To create and manage project documents, Tweet/Garot had previously invested in a document management software system. However, the software had become outdated and was not working properly on newer computers

With some project managers still using the old system and others generating documentation with spreadsheets and word-processing software, Tweet/Garot lacked a centralized repository of project-related data and documents.

Submittal tracking was another issue. The complexity, scope, and speed of today's projects, coupled with greater submittal-drawing scrutiny, were making it difficult for the company to continue managing the submittal process without a formal system.

THE SOLUTION

Tweet/Garot started to investigate the possibility of switching to Project DocControl in early 2004. Already aware of the benefits of document management systems, the company purchased the system in May of that same year.

THE RESULT

“The biggest benefit we’ve seen from Project DocControl has been the improved turnaround time on time-sensitive project documentation,” said Kipp Sturdivant, project manager at Tweet/Garot. “By moving everything to an electronic format, the system helps us get documents turned around 50 to 75 percent faster. On a fast-track project, that can make a huge difference.”

According to Sturdivant, prior to implementing Project DocControl, turnaround on submittals was often three to four weeks. Now, it is not uncommon to have them back in one week. As for RFIs, Sturdivant said he often receives a response in one or two days, whereas before going “digital,” responses would take one week or longer.

Project DocControl also enables Tweet/Garot to centralize all project-related documentation. In the case of submittals, this allows project managers to quickly determine submittal status across projects. The system even includes a “ball-in-court” report that can help mitigate risk by quickly communicating who has what and how long it has been in their possession.



According to Sturdivant, in cases where a project is behind schedule, this report has helped him defend his position and avoid disputes by being able to quickly prove that submittal turnaround took longer than what the contract specified.

Change-order accuracy has also improved with Project DocControl. Project managers can set up default labor and equipment rates in the system, making it easier to write a change-order request, avoid costly errors, and prevent delays in getting requests approved.

In terms of productivity improvements, Sturdivant pointed out that Project

DocControl enables him to generate thorough and professional-looking project communications much more rapidly. “If this system didn’t save me as much time as it does, I would probably be asking an assistant to do most of this for me,” he commented. “And I wouldn’t have the visibility into project performance that I have today.”

CONTACT INFORMATION

To learn more about how Project DocControl can help your business succeed, visit us at www.ProjectDocControl.com or call 813.903.9446.



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— Kipp Sturdivant
Project Manager
Tweet/Garot Mechanical